**Goals and Achievements**

Harikar NGO in 2021, aimed at ensuring that refugees and IDPs have access to free legal aid including civil status documentation, representation before court and governmental bodies, protection monitoring, legal and protection counselling, case management, PSS, cash for protection other protection needs assessment and subsequent response including the return and border monitoring, capacity building activities for PoCs, law students, and governmental and other service providers.

In line with the cluster set objectives, Harikar supported safe and dignified access to the territory for Refugees and IDPs, in accordance with international standards; Harikar ensured referral mechanism for the provision of essential material assistance to PoCs; enhanced protection monitoring mechanism to comprehensively address the situation of displacement through the continuous profiling of PoCs.

Implementation of civil registration exercise for IDPs in camps, in support of the Iraqi Ministry of Interior and UNHCR, was the most significant achievement attained during 2021; more than 29,500 civil IDs and nationality certificates were issued for IDPs in camps in Duhok governorate.

**Lessons learned**

Due to the unstable political and economic climate in Iraq and KR-I, C-19 pandemic preventive measures, lack of job opportunities, and other protection issues faced by PoCs in 2021 made the implementation of the assigned tasks by humanitarian actors including Harikar NGO more difficult. Despite all the above-indicated challenges, Harikar continued providing assistance to refugees and IDPs through different projects; Harikar NGO sought alternatives for the implementation of activities both virtually and in person. Harikar maintained and reinforced the established collaborative settings with government departments, donors, partners, other service providers, and community members.

Being a member in consortiums, networks, working groups, and coordination meetings at the level of Duhok, KRI, and Iraq, including but not limited to, co-chair of Duhok GBV sub-working group, lead of Duhok legal taskforce, coalition for just reparations, and others, made the work progress more prominent. It is learnt that correlating different activities under various sectors and reinforcing referral mechanisms led to effective results.

Capacity building for service providers and communities, and awareness-raising activities, led to having a mutual understanding of the planned activities and better communication between the respective stakeholders.